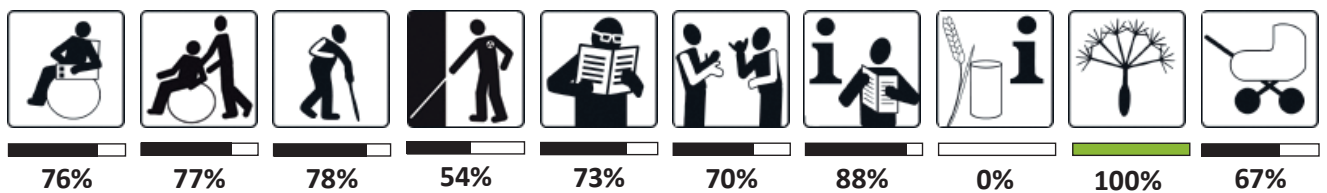




## MUSEUM FÜR GESCHICHTE

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The Universalmuseum Joanneum is particularly committed to a barrier-free museum experience and endeavours to ensure that as many people as possible have a pleasant and informative visit. Training courses and workshops for employees as well as a dedicated department regularly focus on inclusion and accessibility.

The Museum of History has been located in the heart of the city centre since 1941 – in a complex of three historic buildings around an inner courtyard. This situation is not easy in terms of accessibility, although a lot is being done to make a barrier-free visit possible.

The least accessible entrance for wheelchair users is located directly in Sackstraße (the door is difficult to open and not automated). Another entrance is located in the large passageway to the inner courtyard (there are 2 steps here). A ramp made of many steel elements leads to the baroque staircase where the lift and WC facilities are also located (there is a public WC on each floor).

Please note: the special exhibition 02 on the 1st floor can only be reached by staff (goods lift) and the WC can be reached via a longer route in another part of the building.

## General information

- Reduced admission for people with disabilities; free admission for assistants
- People with disabilities can take part in the usual guided tours
- There are also special guided tours for people with disabilities (e.g. guided tours in simple language and sign language; guided tours for blind people, in which selected objects can also be touched with a glove).
- There are also guided tours for children and guided tours in English
- Audio guides in German on the history and architecture of the museum and on the permanent exhibition in German and English
- A wheelchair can be borrowed free of charge on site.
- It is easy to find your way around and there is signposting throughout.
- Staff learn how to assist people with disabilities
- Audible alarm, but **no visible alarm**
- Evacuation plan for people with disabilities available
- Assistance dogs are welcome
- Changing table at the barrier-free WC on the ground floor

## ACCESSIBILITY

### Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsauskunft.verbundlinie.at/>

### Parking

- Kastner & Öhler underground car park directly opposite (please note: coming from the department store you have to cross 2 pavements and a road with tram tracks)
- Designated disabled parking spaces: 2 parking spaces in Kaiser-Franz-Josef-Kai, at the level of house no. 18, approx. 200 m away

## INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

### PATHS OUTSIDE

- Path without steps, but **not without thresholds** (thresholds max. 3 cm high)
- at least 120 cm wide (but less than 150 cm), free of obstacles
- turning space 150 x 150 cm at the beginning and end of the path
- The path is **not very suitable for wheelchairs** (vibration)
- Longitudinal gradient max. 6%, transverse gradient max. 2%
- **Path not covered**; illuminated throughout

**BARRIER-FREE ENTRANCE**

- Is the one directly on Sackstrasse (another entrance in the courtyard has 2 steps)
- Entrance area easy to find
- Access without thresholds, free of obstacles, not covered
- **Slope of 17% with a length of 30 cm** (standard max. 3%)
- **Clear width of the entrance door 84 cm** (standard min. 90 cm), no threshold
- Hinged glass door, **very difficult to open** (door closer)
- Door handle at standard height (vertical handle bar)
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- A side approach area of at least 50 cm is provided on both sides of the door next to the door handle
- Dirt-trapping mat/grating suitable for wheelchairs



Barrier-free entrance and archway to inner courtyard



Barrier-free entrance

**RECEPTION AREA**

**Information desk/cash desk**

- Accessible without thresholds; movement area of 150 x 150 cm in front of counter
- **No lowered space with max. 85 cm height**, but visual and voice contact possible
- **no under-desk wheelchair access**
- credit card machine can be used at a height of 80 - 110 cm
- Sufficient space in the checkout area; seating available (with sturdy armrests and backrests, seat at standard height, no difficulty standing up)



Cash desk

**CLOAKROOM**

- Accessible without thresholds
- Hooks at a **height of 170 cm** (standard 80 - 120 cm)
- **No staff** directly in the cloakroom area
- No sufficiently dimensioned storage areas available

**PATH FROM THE ENTRANCE TO THE LIFT AND STAIRCASE**

To get to the main exhibitions without steps, you have to go out again at the entrance and through the large archway next to the entrance door across the inner courtyard to the lift.

- Stepless path, but not without thresholds (thresholds max. 2 cm high)
- Longitudinal gradient in the inner courtyard max. 3%
- Path max. 100 m long, adequately lit
- Path not free of obstacles (a desk is partially located along the path)



Path to lift and staircase

As the historic paving of the inner courtyard cannot be easily used by wheelchairs, a steel footbridge/ramp (grating) was installed.

- Straight, at least 120 cm wide
- **Longitudinal gradient 8%** (ÖNorm max. 6%), transverse gradient max. 2%
- Handrail on both sides from the incline, at standard height
- Handrail profile is slightly smaller than standard, but can be safely gripped
- **Handrails do not continue horizontally for at least 30 cm** at the start and end of the ramp
- **No wheel deflectors**
- Ramp surface is non-slip



Ramp

**LIFT (IN THE BAROQUE STAIRCASE)**

- Accessible without thresholds, **access only 112 cm wide**
- Lift door width min. 90 cm, light barriers at max. 100 cm height
- Lift car size **200 x 99 cm** (standard: min. 110 x 140 cm)
- Movement area of at least 150 x 150 cm for entry and exit
- No descending stairs opposite the landing door
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Command buttons at standard height
- Emergency call available
- Handrail available, at standard height
- Position indicator at standard height
- **No mirror opposite the lift door**



Lift

## BAROQUE STAIRCASE

- Steps straight, min. 120 wide, min. 30 cm deep
- 16 cm high, all steps the same height; **protruding steps**
- leading and trailing edge of steps **not in contrasting colours**
- Handrail on one side (outside), safe to grip, slightly higher than standard (100 instead of 85-90 cm)
- is **not continued horizontally by at least 30 cm** at both ends of the steps
- Landing after max. 20 steps, **handrail does not continue over intermediate landing**



Staircase



Barrier-free WC

## BARRIER-FREE WCS

- The WCs are located in the baroque stairwell (one identical WC on each floor) directly next to the lift.
- Separately arranged (unisex)

### Door to WC

- Hinged door with 90 cm clearance, 1 cm threshold (on one side)
- **difficult to open, door closer**
- manoeuvring space on the closing side of the door less than 150 x 150 cm, as there is only a 1 m wide passageway here
- On the closing side of the door, there is a side access area of at least 50 cm next to the door handle, but not on the opening side
- Door handles at standard height (no turn, shell or knob handle); no additional horizontal pull handle on the closing side
- Door signage at standard height

### WC door

- Hinged door with 85 cm clearance, no threshold
- Opens outwards and can be unlocked from the outside in an emergency
- Easy to open, no door closer
- On the opening side of the door, there is **no access area of at least 200 x 150 cm**, on the closing side at least 150 x 120 cm
- On the opening side of the door, there is a side approach area of at least 50 cm next to the door handle, **on the closing side only 38.5 cm**
- Door handles at standard height (no turn, shell or knob handle)
- Door signage at standard height

## WC

- 150 x 150 cm manoeuvring space available in the WC room
- WC can be approached from the left, at least 90 cm space on this side
- At least 120 cm space in front of the WC for approaching
- **Short WC bowl** (distance between the front edge of the WC and the rear wall less than 65 cm)
- WC height complies with standard (46 - 48 cm), **no back support available**
- One angled handle (at standard height), **no additional horizontal grab rail**
- **Grab rail does not protrude at least 15 cm** beyond the front edge of the toilet
- Flush at standard height, accessible from the WC when seated
- Toilet paper and emergency bell can be reached from the toilet while seated
- Emergency bell **cannot be reached from the floor** at a maximum height of 35 cm

## Washbasin

- Movement area in front of the washbasin at least 150 x 150 cm
- Height of top edge of washbasin 80 - 85 cm, free height under washbasin 68 cm (standard min. 70 cm)
- **Depth of wash hand basin 31 cm** (standard 35 - 45 cm), wheelchair accessible to a width of at least 100 cm
- Flat plaster siphon, made of plastic
- Single lever tap
- Mirror lower edge at 100 cm height (standard max. 95 cm)

## Other

- Operating level of fittings (e.g. soap and towel dispenser, hand dryer) is at a height of 80 - 110 cm
- Waste bin can be operated with one hand
- Clothes hooks at **a height of 137 cm** (standard max. 120 cm)
- Changing table in the barrier-free WC on the ground floor

## INTERIOR

- All floors are accessible without thresholds (lift)
- Paths are at least 120 cm wide, passage widths at least 90 cm
- At the end of the pathways and when changing direction, there is a manoeuvring space of at least 150 cm in diameter
- Paths free of obstacles
- Floor coverings are slip-resistant and firmly laid
- Seating available (seat height 46-50 cm, not always with stable armrests and backrests)
- **No orientation or escape plan available**
- Good signage throughout the building
- Font size of signage is adapted to reading distance; information also accessible for wheelchair users
- Paths and rooms well lit

**EXHIBITION**

- Space of at least 150 cm in diameter in front of the display cases
- Display cases are usually easy to see
- Texts lying flat are avoided
- Object texts large and easy to read, not 120 - 140 cm high



**Room 01 (special exhibition on the ground floor, after the cash desk)**

- Gradient of 6%

**Room 02 (special exhibition on the 1<sup>st</sup> floor)**

- Only accessible with staff (use of goods lift)
- Gradient of 14% (ÖNorm max. 6%)
- There is no barrier-free WC in this area



Permanent exhibition „Collected history“

**Room 03 (special exhibition on the 1<sup>st</sup> floor)**

- Accessible by lift
- Mostly level; **short incline of 7.7%** (50 cm long) at the entrance, short incline of 6.3% (1 metre) in between
- Path mostly at least 120 cm wide except for a **longer passageway (only 90 cm wide)**

**Room 04 (permanent exhibition „Collected History“ on the 2<sup>nd</sup> floor)**

- **6.6% gradient at the entrance** (over approx. 50 cm)



Permanent exhibition „100x Styria“

**Room 05 (permanent exhibition „100x Styria“ on the 2<sup>nd</sup> floor)**

- At the entrance, **gradient of 9% over a length of 1 m** (ÖNorm max. 6%)
- Showcases in this exhibition area **are not particularly viewable**

**EVENT ROOM „STATE ROOM 207“ ON THE 2<sup>ND</sup> FLOOR**

- Accessible without thresholds via lift
- Barrier-free WC nearby
- Clear door width at least 80 cm
- All furniture is mobile, ensuring a passage width of at least 90 cm
- **High tables do not have a shelf at a height of 85 cm**
- Seating options with sturdy backrests, seat height 46 - 50 cm
- **Platform not barrier-free accessible**

## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

### PATHS OUTSIDE AND ENTRANCE

- **No tactile floor guidance system**
- Path and entrance free of obstacles, illuminated throughout, **not covered**
- Walkway boundaries are easily recognisable with a white cane
- Barrier-free entrance directly on Sackstrasse (another entrance in the courtyard has 2 steps), easy to find
- Hinged glass door, **not labelled with contrasting markings**
- Door opening side **not labelled**
- **Difficult to open (door closer)**
- Door handle stands out in high contrast from neighbouring components

### RECEPTION AREA

#### Information desk / cash desk

- **Not tactilely detectable**
- Counter stands out visually in contrast to its surroundings, easily recognisable
- Counter is glare-free and illuminated according to the area of use
- Staff happy to help
- **No tactile map of the surroundings at reception**

#### Cloakroom

- **No staff** in the cloakroom area

### PATH FROM THE ENTRANCE TO THE LIFT

To get from the entrance to the main exhibitions, you have to cross the inner courtyard and then take the lift or the stairs. The inner courtyard is historically paved, alternatively a steel footbridge/ramp (grating) can be used.

- Lighting of the path is sufficient and corresponds to the area of use
- Path is **not free of obstacles** (a lectern is partially located along the path)
- Ramp with handrail on both sides from the incline, at standard height
- Handrail profile is slightly smaller than standard, but can be safely gripped
- Handrails **do not continue horizontally for at least 30 cm** at the start and end of the ramp
- Ramp surface is non-slip



## LIFT (IN THE BAROQUE STAIRCASE)

- **No tactile floor labelling**
- Push buttons in the stops are located in the immediate vicinity of the lift door
- Push buttons in the lift are tactile, with raised lettering and Braille (**not on the outside**)
- Push button for building exit **not highlighted**
- Pressing the push buttons (inside and outside) **is not audibly confirmed**
- **No audible signal** when the lift arrives; **no audible announcement** in the lift
- Display in the lift is large and easy to read (inside and outside)
- Handrail available, at standard height

## BAROQUE STAIRCASE

- Steps straight, at least 120 wide, at least 30 cm deep
- 16 cm high, all steps the same height; **protruding steps**
- Front edge of entrance and exit steps **not contrasting in colour**
- Handrail on one side (outside), safe to grip, slightly higher than standard (100 instead of 85-90 cm)
- **is not continued horizontally for at least 30 cm** at both ends of the steps
- freely projecting ends **are not extended downwards or sideways** to prevent them from getting caught
- Handrail stands out from the background in high contrast
- Landing after max. 20 steps, handrail **does not continue over intermediate landing**

## BARRIER-FREE WCS

- The WCs are located in the baroque stairwell (an identical one on each floor) directly next to the lift. They are arranged separately (unisex).
- **No tactile floor guidelines to the WC.**
- Door signage at standard height
- Door to WCs: hinged door, **not clearly perceptible, difficult to open, door closer**
- WC door: easy to open, opens outwards, can be opened from the outside in an emergency
- Door handle stands out in contrast to neighbouring components
- Emergency bell can be reached from the WC from a seated position, visually contrasting design, **not tactilely detectable**
- Furnishings stand out visually in contrast to their surroundings

## INTERIOR

- Paths free of obstacles
- **No tactile floor guidance system**
- Acoustic alarm system
- **Floor coverings only stand out visually from other components in permanent exhibitions 04 & 05**
- Step and ramp intersections **are not always marked** in contrasting colours
- Hazard areas are tactilely and contrastingly secured
- Lighting of paths and rooms is sufficient and appropriate for the area of use
- **No orientation or escape plan available**
- Good signage throughout the building
- High-contrast and well-lit signage
- **Room and door labelling and floor markings are not tactile**

## EXHIBITION

- Audio guide available
- Exhibition texts designed with high contrast, in large or legible font; **not tactile**
- Some tactile information is available on request
- tactile models are available on request
- Magnifying glasses are available to borrow

## EVENT ROOM „STATE ROOM 207“ ON THE 2ND FLOOR

- **No tactile floor guidelines**
- the room is glare-free and evenly lit
- **Front edge of the platform is not marked in contrasting colours**

## INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- Guided tours with sign language interpreters are offered on certain dates
- A mobile induction loop for deaf people with cochlear implants is also available for guided tours (please book in advance!)
- Rooms are evenly lit and glare-free
- Exhibition texts are high-contrast, in large or easy-to-read lettering
- Exhibition texts are partly designed according to the two-senses principle (visual-auditory, visual-tactile)
- **No visual alarm system**

## LIFT

- Pressing the push buttons inside and outside is visibly confirmed
- Pressing the emergency call is confirmed visually

## EVENT ROOM „STATE ROOM 207“ ON THE 2ND FLOOR

- **No inductive hearing system available**
- The room is glare-free and evenly lit
- **No visual alarm display**

## INFORMATION FOR ALLERGY SUFFERERS

- The museum is free of dust-prone carpets, curtains and upholstered furniture, as is the event room.

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As at April 2024, all information without guarantee

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