

HOTEL IBIS BUDGET GRAZ CITY

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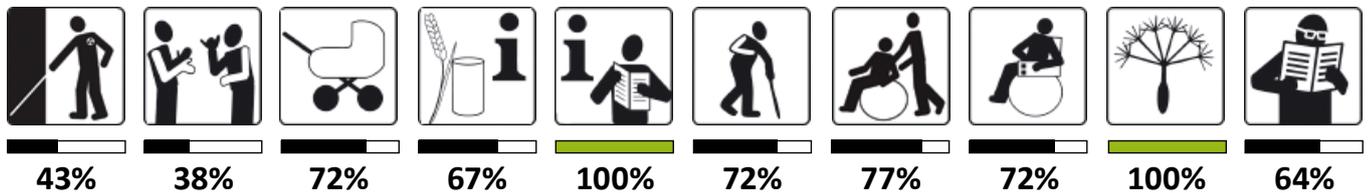


CONTACT

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EVALUATION CRITERIA



The evaluation criteria for “**blind persons**” were met to **43%**.

The evaluation criteria for “**hearing-impaired/deaf persons**” were met to **38%**.

The evaluation criteria for “**families with young children**” were met to **72%**.

The evaluation criteria for “**persons with food allergies**” were met to **67%**.

The evaluation criteria for “**people with learning difficulties**” were met to **100%**.

The evaluation criteria for “**elderly, mobility-impaired, and heart patients**” were met to **72%**.

The evaluation criteria for “**wheelchair users with assistance**” were met to **77%**.

The evaluation criteria for “**wheelchair users**” were met to **72%**.

The evaluation criteria for “**persons with allergies to dust, pollen, or animal hair**” were met to **100%**.

The evaluation criteria for “**visually impaired persons**” were met to **64%**.

GENERAL INFORMATION

The Ibis Budget Graz City is centrally located near Lendplatz. The hotel aims to meet the needs of all guests. It is suitable for business travellers, wheelchair users, allergy sufferers and families with children. The hotel staff are on hand to help guests with any questions or problems.

There are up to 4 accessible parking spaces in the car park, which can be accessed directly from the hotel. The reception is not staffed at night, but if you need help outside of opening hours, someone is always available via the emergency number. Guests who wish to check in outside of opening hours can do so using their credit card at the check-in machine (not wheelchair accessible).

There is a reception on the first floor and another one on the ground floor (open from early afternoon).

There is one accessible room on the 1st floor (narrow passageways and door access area too small). The bathroom has a spacious roll-in shower, grab rails and a shower seat.

Guests with food allergies can enjoy their breakfast at the Ibis Budget Graz City without any worries. The hotel staff will be happy to check the packaging to see what ingredients are contained in the food on offer. Gluten-free bread and lactose-free milk are available. Please let us know in advance if required.

Two cot beds are available in the hotel for families with small children. A high chair is also available in the breakfast room.

Free Wi-Fi is available, of course, and there is also a snack vending machine on the first floor.

Assistance dogs are welcome at all times.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Verbundlinie Steiermark:
<https://verkehrsauskunft.verbundlinie.at>

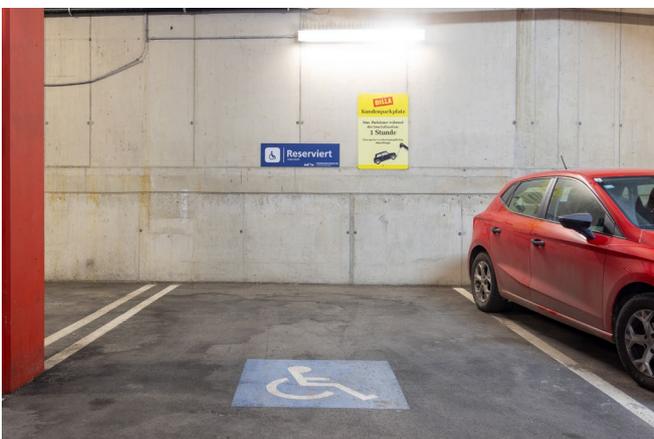
INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

PARKING

- Four disabled parking spaces in the public underground car park (direct access from the hotel, two on the first level, two on the second level)
- the parking spaces are located near the barrier-free entrance
- with clearly visible floor markings and signage
- Parking space at right angles to the road, at least 350 cm wide
- Contrasting colour marking of the parking space boundary
- On level ground, with flooring that is easy to drive on and causes little vibration (asphalt)
- **No emergency call system available**

PATHS OUTSIDE AND ENTRANCE

- Access to the hotel is step-free, **but not threshold-free** (thresholds max. 3 cm high)
- Easy to navigate and low vibration, free of obstacles
- Path at least 150 cm wide, completely level (no longitudinal or transverse slopes)
- The main entrance is the barrier-free entrance (easy to find)
- Entrance is covered and free of obstacles
- Clear width of the entrance door at least 90 cm, no door threshold
- Vestibule: two automated sliding glass doors, open early and close with a time delay
- movement area on both sides of the doors at least 150 cm in diameter
- Glass doors marked with contrasting markings
- Doorbell or intercom at standard height
- Grating or dirt-trapping mat easily passable



Parking space



Entrance



Reception ground floor (without description)



Reception 1st floor

RECEPTION (ON THE 1ST FLOOR)

- accessible by lift
- Spacious reception/waiting area, no thresholds
- Seating available (standard height seats, **no stable armrests or backrests**)
- Reception: barrier-free access and use, visual and verbal contact between wheelchair users and reception staff guaranteed
- In front of the reception desk, there is a movement area of at least 150 x 150 cm
- **Counter higher than 85 cm**
- **No under-desk wheelchair access**
- credit card machine usable at a height of 80–110 cm
- Number dispenser: **controls at a height of 150 cm** (standard 80–110 cm)

INTERIOR AREA

- Paths in the interior area completely level and threshold-free, free of obstacles
- Lift available
- Floor coverings are slip-resistant and firmly laid
- Paths at least 120 cm wide, with a turning circle of at least 150 cm in diameter at the end of the path
- Passageways are at least 90 cm wide
- Passage heights of at least 210 cm
- Paths max. 100 m long
- Although there is no continuous signage, it is easy to find your way around the hotel
- **No orientation or escape plan available**
- Barrier-free areas are marked with symbols

LIFT

- Accessible without thresholds
- Movement area in front of entrance and exit at least 150 x 150 cm
- Clear door width at least 90 cm, no door threshold, light barriers at max. 100 cm
- Lift car size at least 110 x 140 cm
- Push buttons in close proximity to the lift door
- Handrail available, at standard height
- **No mirror opposite the lift door**
- Emergency call button and door control button at standard height
- Position indicator in the lift car at standard height



Lift

STEPS

- Straight steps, min. 120 cm wide, 28 cm deep (standard min. 30 cm)
- **Not all steps are the same height, higher than 16 cm**
- No open or protruding slab steps
- Landing after max. 20 steps
- Handrails on both sides, **higher than standard (85 - 90 cm)**
- Handrails easy to grip, **not continuous**
- **Handrails do not continue horizontally for at least 30 cm at both ends of the steps**



Staircase

ROOM NO. 110

- Hinged door, clear passage width min. 80 cm, threshold-free
- Easy to open, **door closer**
- **Approach area on the opening side of the door less than 200 x 150 cm**
- Approach area on the closing side of the door at least 150 x 120 cm
- On the closing side of the door, there is an approach area of at least 50 cm next to the door handle; **on the opening side the approach area next to the door handle is less than 50 cm**
- Door handle (no twist, knob or shell handle) at standard height
- **Only 100 cm of space on one side of the bed** (standard min. 150 cm)
- **no under-bed wheelchair access**, top edge of bed 45 - 50 cm high
- Light can be switched on from the bed
- Passage widths in the room at least 100 cm, but less than 120 cm
- Light switch at a height of 85–110 cm
- Coat hooks at a height of 85–120 cm
- Movement area in front of the window at least 150 x 150 cm, **window handle height 150 cm** (standard max. 110 cm)



Room no. 110



Accessible bathroom



Accessible bathroom

BATHROOM

Movement area of 150 x 150 cm available

Door

- Clear passage width at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open
- Approach area on the opening side of the door at least 200 cm x 150 cm, on the closing side at least 150 x 120 cm
- On both sides of the door, there is an approach area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell handle) at standard height
- **No additional horizontal door pull handle on the closing side of the door**

Shower

- Shower area without threshold, **90 x 90 cm in size** (standard at least 130 x 180 cm or 150 x 150 cm)
- Floor with anti-slip finish
- Flexible shower enclosure
- **Vertical grab rail is not installed at a distance of 70–85 cm from the corner**, extends to a height of at least 150 cm
- **Horizontal grab rail at a height of 90 cm** (standard 75–85 cm), at least 50 cm long on the first wall side (towards the corner), **less than 90 cm** long on the second wall side
- Grab rails can be gripped securely
- Additional folding support handle parallel to the first horizontal grab rail, **distance greater than 65–75 cm**
- Fixed folding shower seat with folding support rail on one side, seat size at least 40 x 40 cm, **seat height 52 cm** (standard 46–48 cm)
- Height-adjustable hose shower, adjustable height complies with standard (75–150 cm)
- Shower fitting designed as a single-lever mixer tap, **at a height of 116 cm** (standard 80–110 cm), accessible from the side from a seated position
- **No soap holder**
- Emergency bell in shower area, 55 cm above the floor (standard max. 35 cm above the floor)

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the left, with at least 90 cm of space on the side for manoeuvring
- **Distance between the front edge of the toilet and the rear wall 58 cm** (standard min. 65 cm)
- Toilet height 46–48 cm, **no backrest available**
- Horizontal grab rails on both sides, **no additional vertical grab rail**
- Grab rail on approach side can be folded up, easy to use, **but not securely attached to the wall (wobbly)**
- Grab rails at standard height (75–85 cm), distance between grab rails 71 cm (standard 65–70 cm)
- Grab rail protrudes at least 15 cm beyond the front edge of the toilet
- Folded-up grab rail protrudes max. 20 cm into the room
- Flush at standard height, **cannot be reached from a seated position on the toilet**
- Toilet paper accessible from a seated position on the toilet, but is not located in the folding support handle
- Emergency call system accessible from the toilet seat, **not accessible from the floor at a maximum height of 35 cm**
- Emergency call leads to reception

Washbasin

- Movement area in front of the washbasin at least 150 x 150 cm
- Top edge and depth of washbasin comply with standard
- Clear height under the washbasin at least 70 cm, flat plaster siphon (protected with plastic or porcelain)
- Wheelchair accessible over a width of at least 100 cm
- single-lever tap, distance to the front edge of the washbasin max. 20–35 cm

Other

- Mirror is high up but adjustable
- **Operating level of fittings higher than 80–110 cm**
- Light switch at standard height
- Waste bin can also be operated with one hand

BREAKFAST ROOM (1ST FLOOR)

- Accessible without thresholds
- **No accessible cloakroom available**
- Passage widths of main corridors at least 100 cm, of cross corridors at least 70 cm
- Tables wheelchair accessible (at least 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- High chairs for kids available
- Seating 46–50 cm high, **without fixed armrests and backrests**
- Breakfast buffet without service
- Tray slide available, **servicing area is not at the same height as the tray slide**
- Clear width of the path next to the buffet: at least 120 cm
- Food is within reach at a height of 40–70 cm, with dishes offered at a maximum height of 120 cm
- **Drinking straws cannot be provided**



Breakfast room

GENERAL BARRIER-FREE WC (1ST FLOOR)

- Accessible without thresholds
- Not separate, but integrated into the gender-specific sanitary facilities
- **There is no 150 x 150 cm manoeuvring space in the toilet room**

Door

- Clear door width at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, **door closer**
- Approach area **on the opening side at least 200 x 150 cm**, on the closing side less than 150 x 120 cm
- On the opening and closing side of the door, there is an approach area of at least 50 cm next to the door handle
- Door handle at standard height, no twist, knob or shell handle
- **No additional horizontal door pull handle**



General barrier-free WC

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the left, with 88 cm of space on the side for manoeuvring (standard minimum 90 cm).
- **Distance between the front edge of the toilet and the rear wall to be approached less than 65 cm**
- WC height 46–48 cm, **no backrest available**
- Horizontal grab rails on both sides, **no additional vertical grab rail**
- Grab rail on approach side can be folded up
- Grab rails at standard height (75–85 cm), **distance between grab rails 81 cm** (standard 65–70 cm)
- Grab rail protrudes at least 15 cm beyond the front edge of the toilet
- Folded-up grab rail protrudes max. 20 cm into the room
- Support handle securely attached to the wall, easy to use
- Flush at standard height (80–110 cm), **not accessible from the toilet while seated**
- Toilet paper accessible from a seated position, **but is not located in the folding support rail**
- Emergency bell available, emergency call leads to reception
- Emergency bell accessible from the toilet seat; **not accessible from the floor at a height of max. 35 cm**

Washbasin

- Movement area in front of the washbasin at least 120 x 120 cm, **but less than 150 x 150 cm**
- Top edge of the washbasin at standard height
- Clear height under the washbasin at least 70 cm, **no flat plaster siphon (not made of plastic or protected with porcelain)**
- **Depth less than standard**
- Wheelchair accessible over a width of at least 100 cm
- touchless or single-lever tap, distance to the front edge of the washbasin max. 20–35 cm
- **Mirror hangs higher than standard** (lower edge max. 95 cm), **not adjustable**
- **Operating level of fittings higher than 80–110 cm**
- Waste bins can also be operated with one hand

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

CAR PARK AND PATHS OUTSIDE

- Four disabled parking spaces in the public underground car park (direct access from the hotel, two on the first level, two on the second level)
- The parking spaces are located near the barrier-free entrance
- Parking spaces are perpendicular to the road
- **Barriers are not secured against being walked under with a white cane**
- Paths outside free of obstacles, pavement edges easily detectable with a white cane

ENTRANCE AND RECEPTION

- The main entrance is the accessible entrance
- Entrance covered, free of obstacles
- **No tactile floor guidelines to the entrance**
- Vestibule: two automated sliding glass doors, open prematurely and close with a delay
- Glass doors marked with contrasting markings
- Door opening side marked
- Main reception on the 1st floor, easily recognisable, stands out in contrast to its surroundings
- **Reception not tactilely locatable**
- Counter illuminated in accordance with the area of use and glare-free
- Information is not provided in tactile form
- There is a 2nd reception on the ground floor which is open from the early afternoon

INTERIOR AREA

- Audible alarm system in place
- Clear passage heights of at least 210 cm guaranteed
- **No tactile guidance system** throughout the hotel
- Lighting is adequate and appropriate for the area of use
- Indoor paths are free of obstacles
- Floor coverings stand out visually from other building components
- **No tactile orientation plan**
- **Room labels and floor designations are not tactile**
- Signage is well lit and designed with high contrast
- **No information provided using the dual-sensory principle (visual/tactile)**

LIFT

- **No tactile floor markings**
- Push buttons are located in the immediate vicinity of the lift door
- **Push buttons not in raised lettering or Braille**
- **Push button for the building exit is not highlighted**
- Labelling of control buttons large enough
- **Pressing the buttons (inside and outside) is not audibly confirmed**
- **Display on the lift (inside and outside) is not easy to read**
- **No acoustic signal when the lift arrives, no audible announcement in the lift**
- Handrail is present

STEPS

- Straight steps, at least 120 cm wide, 28 cm deep (standard at least 30 cm)
- **Not all steps are the same height, higher than 16 cm**
- No open or protruding slab steps
- Landing after max. 20 steps
- Handrails on both sides, **higher than standard (85 - 90 cm)**
- Handrails easy to grip, **not continuous**
- **Handrails continue horizontally for at least 30 cm at both ends of the steps**
- **Freely protruding ends of the handrails are not guided downwards or sideways**
- Handrails stand out clearly against the background
- **No tactile handrail information**
- **Entrance and exit steps are not designed with contrasting colours on the front edge**

ROOM NO. 110

- Door to the room clearly visible
- Door handle stands out in contrast to adjacent components
- **Door closer**, door free of obstacles
- Bathroom door handle clearly visible, no door closer
- The lever on the single-lever shower mixer points downwards to prevent injuries when leaning forward
- Emergency call system available, emergency call leads to reception
- **Emergency call system not visually contrasting, not tactile**
- Accessible from the toilet while seated, **not accessible from the floor at a maximum height of 35 cm**
- **Fittings in the bathroom do not stand out visually from their surroundings**
- **No acoustic alarm in the bathroom**

BREAKFAST ROOM (1ST FLOOR)

- Breakfast buffet, no service

GENERAL ACCESSIBLE TOILET (1ST FLOOR)

- Step-free access
- Not separate, but integrated into the gender-specific sanitary facilities
- Toilet door opens outwards and can be unlocked from the outside in an emergency
- Door handle stands out in contrast to adjacent components
- Emergency bell available, emergency call leads to reception
- Emergency bell accessible from the toilet while seated; **not accessible from the floor at a height of max. 35 cm**
- **Fittings do not stand out visually from their surroundings**

INFORMATION FOR HEARING-IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system at reception**
- Visible alarm system available in the hotel (**but not in the rooms**)
- Lift: pressing the buttons (inside and outside) is visually confirmed, emergency calls are also visually confirmed
- **Information is not provided in accordance with the dual sensory principle (visual/acoustic)**
- **Knocking on the door in the room is not perceptible by flashing signals and there is no deaf kit available**
- Teletext available on the television in the room
- Tables with glare-free lighting are also available in the breakfast room

INFORMATION FOR PEOPLE WITH ALLERGIES

- No dust-prone carpets in the corridors
- Rooms are free of carpets, curtains and upholstered furniture.
- Breakfast room also free of dust-prone curtains, carpets and upholstered furniture
- Options for people with food allergies are available on request
- Staff are aware of the ingredients in the food, but have not been trained by nutritionists

As of November 2025, all information provided without guarantee

Photos: Graz Tourismus – Harry Schiffer

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1636&tobj_id=2719