

JUFA HOTEL GRAZ SÜD

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CONTACT

JUFA HOTEL GRAZ SÜD

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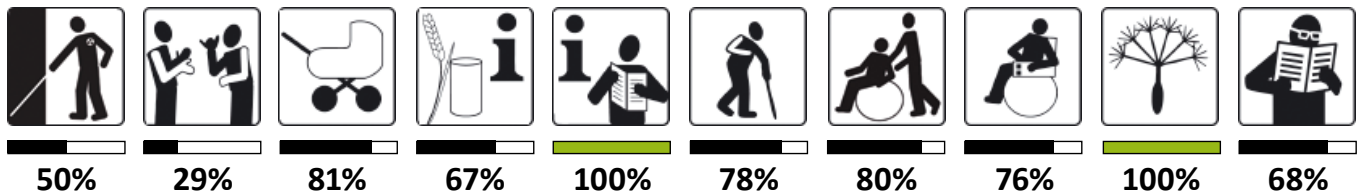
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EVALUATION CRITERIA



The evaluation criteria for “**blind persons**” were met to **50%**.

The evaluation criteria for “**hearing-impaired/deaf persons**” were met to **29%**.

The evaluation criteria for “**families with young children**” were met to **81%**.

The evaluation criteria for “**persons with food allergies**” were met to **67%**.

The evaluation criteria for “**people with learning difficulties**” were met to **100%**.

The evaluation criteria for “**elderly, mobility-impaired, and heart patients**” were met to **78%**.

The evaluation criteria for “**wheelchair users with assistance**” were met to **80%**.

The evaluation criteria for “**wheelchair users**” were met to **76%**.

The evaluation criteria for “**persons with allergies to dust, pollen, or animal hair**” were met to **100%**.

The evaluation criteria for “**visually impaired persons**” were met to **68%**.

GENERAL INFORMATION

The JUFA Hotel Graz Süd is located in the south of Graz. It is right next to the Styrian Football Association. The hotel is small but nice, and the staff strive to fulfil all your wishes.

The hotel offers self check-in. You can check in around the clock. The operating height of the check-in machine is 135 centimetres.

The hotel has 35 rooms. Two rooms are accessible and are located on the ground floor. The triple room has narrower doorways than the double room. Both rooms have a small kitchen. The kitchen does not have under desk wheelchair access. The rooms are accessible via a stair lift. There are six steps and a 7.7% incline over a short distance.

The breakfast area is accessible from the rooms without thresholds. There is a slope. The buffet offers gluten-free and lactose-free dishes. Please let the staff know in advance if you require these.

The reception is only staffed until 11 a.m., after which you must check in at the machine.

Partner dogs are welcome.

ACCESSIBILITY

Accessibility by public transport

Please use the route planner of the Verbundlinie Steiermark:
<https://verkehrsankunft.verbundlinie.at>

INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

CAR PARK

- Barrier-free parking space near the barrier-free entrance
- with clearly visible floor markings, **no sign**
- Parking space at right angles or at an angle to the road, at least 350 cm wide
- Contrasting colour marking of the car park boundary
- on level surface, flooring easily accessible by wheelchair (asphalt)
- **Parking space and path to the entrance not covered**
- **No emergency call system available**



Parking space

PATHS OUTSIDE AND ACCESS

- easily navigable with low vibration, free of obstacles
- Path not covered
- Longitudinal gradient of the path max. 6%, transverse gradient max. 2%
- Path at least 150 cm wide
- Steps to the entrance are bridged by a ramp

RAMP

- Straight, at an angle to the entrance
- At the start and end of the ramp, movement area of at least 150 x 150 cm
- **110 cm wide** (standard min. 120 cm), max. 2 m long
- No stairs in direct extension of the ramp
- **Longitudinal gradient more than 6%, but max. 10%**
- Transverse gradient max. 2%
- **No wheel deflectors**
- Surface of the ramp non-slip and easy to grip
- **Ends of ramps marked with contrasting colours across the entire width**
- Handrail on both sides of the ramp along its entire length
- at a height of 85–90 cm, easy to grip
- **Handrails are not continued horizontally for 30 cm at both ends of the ramp**



Ramp

ENTRANCE

- The main entrance is the barrier-free entrance (easy to find)
- Entrance covered, free of obstacles
- Clear width of the entrance door at least 90 cm, **threshold on one side** (max. 3 cm high)
- Vestibule: Hinged doors made of glass, door easy to open
- **Door closer**
- Door handles at standard height (85–110 cm)
- Movement area on both sides of the door at least 150 cm in diameter
- Side approach area on both sides of the door: min. 50 cm
- Glass door marked with contrasting markings
- Grating or dirt-trapping mat easily accessible



Entrance

Check-in machine

- At least 150 x 150 cm space in front of the machine
- **Controls at a height of 135 cm** (standard 80–110 cm)
- **The machine is not wheelchair accessible, not even with the footrest**
- **machine is located less than 50 cm from the wall**

RECEPTION

- Staffed only in the morning, after which self check-in is available at the machine
- Barrier-free access and use, visual and verbal contact between wheelchair users and reception staff guaranteed
- At least 150 x 150 cm of space in front of the reception desk
- **Counter 98 cm high** (standard max. 85 cm)
- **Reception desk does not have wheelchair access**
- Credit card machine usable at a height of 80–110 cm
- Seating available (seat at standard height, stable armrests and backrests)

INTERIOR AREA

- **Paths in the interior area are not completely level:** there is a **7.7% gradient** from the breakfast room to the barrier-free rooms (standard max. 6%), steps along the way are bridged by a stair lift
- Lift available
- Floor coverings are slip-resistant and firmly laid
- Paths are at least 120 cm wide, with a turning circle of at least 150 cm in diameter at the end of the path
- Passageways are at least 90 cm wide
- Passage heights of at least 210 cm
- Paths free of obstacles

Stair lift (bridges 6 steps)

- Can be reached at ground level
- Before and after the stairlift, there is a movement area of at least 150 x 150 cm
- Controls at a height of 85–120 cm
- Wheel deflectors available
- Minimum rated load is specified
- Platform dimensions: width at least 80 cm, depth at least 90 cm **but less than 100 cm**



Reception



Stair lift

LIFT

- **Not all publicly accessible rooms are accessible by lift**
- Lift is accessible without thresholds
- Movement area in front of entrance and exit min. 150 x 150 cm
- Clear door width **less than 90 cm**, but at least 80 cm
- No door threshold, light barriers at a maximum height of 100 cm
- Car size at least 110 x 140 cm
- No stairs leading down opposite the shaft door
- Push buttons in the immediate vicinity of the lift door
- Labeling of control buttons (inside and outside) large enough
- Emergency call button and door control button at standard height
- Handrail available, at standard height
- Mirror opposite the lift door, at standard height
- Position indicator in the lift car at standard height

STEPS

- Straight steps, min. 120 cm wide, min. 30 cm deep
- 17 cm high (**however, not all steps are the same height**)
- No open or protruding plate steps
- Entrance and exit steps designed in contrasting colours at the front edge
- **Only 1 handrail, higher than standard** (85 - 90 cm)
- Handrail can be gripped securely
- **Handrail continues horizontally for at least 30 cm at both ends of the steps**



Lift



Steps

ROOM NO. 20 (DOUBLE ROOM)

- Hinged door, clear passage width at least 80 cm, no door threshold
- Easy to open, no door closer
- Approach area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On the opening and closing side of the door, there is an approach area of at least 50 cm next to the door handle
- Door handle (no rotary, knob or shell handle) at standard height
- When the bed is moved, there is 145 cm of space on one side of the bed
- **no under bed access**, top edge of bed 51 cm high
- Light can be switched on from the bed
- Passage widths in the room are at least 100 cm, but less than 120 cm
- Light switch at a height of 85–110 cm
- **Coat hooks at a height of 125 cm, hangers at a height of 150 cm** (standard 85–120 cm max.)
- Movement area in front of the window at least 120 x 120 cm, **but less than 150 x 150 cm**
- **Window handle height 140 cm** (standard max. 110 cm)



Room no. 20



Room no. 20

BATHROOM

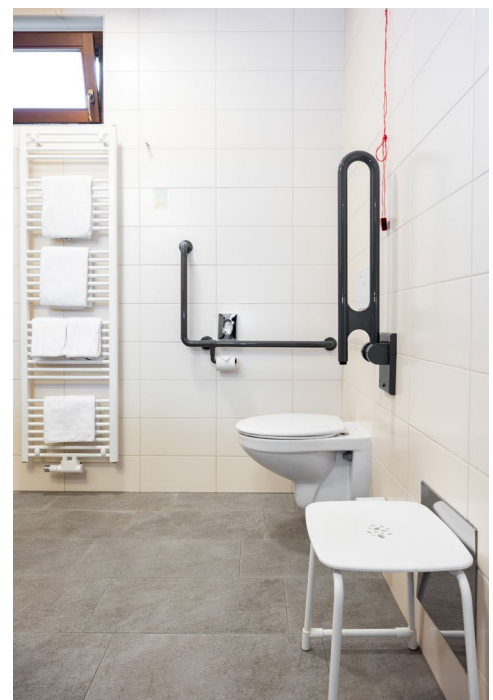
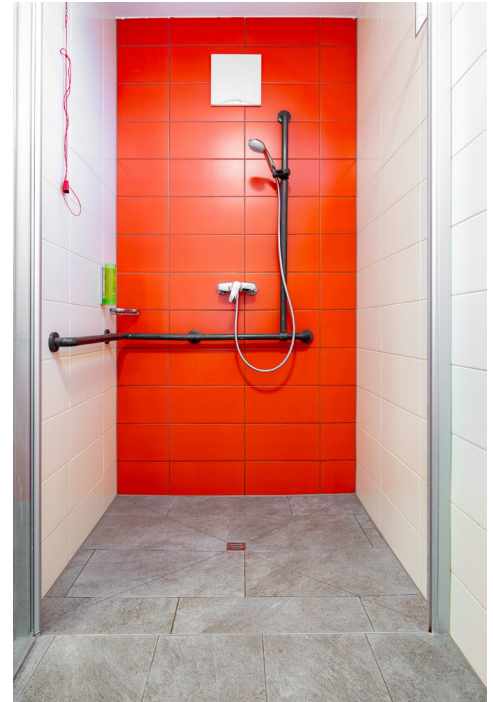
Movement area of 150 x 150 cm available

Door

- Clear passage width at least 80 cm, no threshold
- Door opens outwards, can be unlocked from the outside in an emergency
- Easy to open, no door closer
- Approach area on the opening side of the door at least 200 x 150 cm, on the closing side at least 150 x 120 cm
- On both sides of the door, there is an approach area of at least 50 cm next to the door handle
- Door handle (no twist, knob or shell handle) at standard height

Shower

- Shower area without threshold, **100 x 130 cm in size** (standard min. 130 x 180 cm or 150 x 150 cm)
- Non-slip floor
- Flexible shower enclosure
- **Vertical grab rail installed at a distance of 91 cm from the corner** (standard 70–85 cm), reaching a height of at least 150 cm
- Horizontal grab rail at a height of 86 cm, at least 50 cm long on the first wall side (towards the corner) and at least 90 cm long on the second wall side
- Grab rails can be gripped securely
- Mobile shower seat available, **seat smaller than 40 x 40 cm, at a height of 42 cm** (standard 46–48 cm)
- Height-adjustable hose shower, adjustable height complies with standard (75–150 cm); **however, it is not located at the very bottom**
- Shower fitting designed as a single-lever mixer tap, at a height of 80–110 cm, accessible from the side from a seated position
- Soap holder available, at standard height
- Emergency bell available in the shower area, **not located at a height of 85–100 cm and max. 35 cm above the floor**



Bathroom

Toilet

- At least 120 cm of space in front of the toilet bowl for manoeuvring
- Accessible from the right, with at least 90 cm of space on the side for manoeuvring
- Distance between the front edge of the toilet and the rear wall to be approached less than 65 cm
- Toilet height 46–48 cm, **no backrest available**
- Horizontal grab rails on both sides, additional vertical grab rail
- Grab rail on the approach side can be folded up, easy to use and securely fastened
- Grab rails at standard height (75–85 cm), **distance between grab rails 80 cm** (standard 65–70 cm)
- Grab rail protrudes at least 15 cm beyond the front edge of the toilet
- Folded-up grab rail protrudes max. 20 cm into the room
- Flush at standard height, **not accessible from the toilet while seated**
- Toilet paper accessible from a seated position on the toilet, but not in the folding support handle
- Emergency call system not accessible from the toilet seat, **not accessible from the floor at a maximum height of 35 cm**
- Emergency call leads to reception, **but reception is only staffed until 11 a.m.**

Washbasin

- Movement area in front of the washbasin at least 150 x 150 cm
- Depth of washbasin complies with standard, upper edge slightly higher than standard (86 cm instead of 80–85 cm)
- Clear height under the washbasin at least 70 cm, **no flat plaster siphon**, protected with plastic or porcelain
- Under washbasin wheelchair access over a width of at least 100 cm
- Touchless or single-lever tap, distance to the front edge of the washbasin max. 20–35 cm



Bathroom

Other

- Mirror available, **lower edge at a height of 120 cm** (standard max. 95 cm)
- **Operating level of fittings at a height of 125 cm** (standard height 80–110 cm)
- Light switch at standard height
- **Coat hooks at a height of 180 cm** (standard max. 120 cm)
- Waste bins can also be operated with one hand

CATERING AREA

- Accessible from the room without steps, otherwise there is a stair lift
- Barrier-free cloakroom available
- In front of the counter, there is a movement area of at least 150 x 150 cm
- **No lowered area with a maximum height of 85 cm**
- **Counter does not have wheelchair access**
- Passage widths of main corridors at least 100 cm, of cross corridors at least 70 cm
- Tables are wheelchair accessible (at least 80 cm wide, 70 cm high, 60 cm deep), table height max. 85 cm
- High chairs for children available
- Seating 46–50 cm high, with sturdy armrests and backrests
- Breakfast buffet without service
- Clear width of the path next to the buffet at least 120 cm
- Food is within reach at 40–70 cm, food selection at max. 120 cm height
- Straws can be provided
- **Outdoor dining area/open space not accessible (2 steps)**



Catering area

SEMINAR ROOMS

- Only accessible via 3 steps

INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

CAR PARK AND PATHS OUTSIDE

- Barrier-free parking space is located near the barrier-free entrance
- Parking space at right angles or at an angle to the road
- **Parking space and path to the entrance are not covered**
- **No emergency call system available**
- Paths outside free of obstacles, pavement edges easily detectable with a white cane
- **Steps and ramps with a risk of falling are not marked with high contrast and are not secured**

ACCESS

Ramp

- Straight, **longitudinal slope more than 6%**, but max. 10%
- No stairs in direct extension of the ramp
- **Ends of ramps not marked with contrasting colours across their entire width**
- **No contrasting change in surface covering**
- Surface of the ramp non-slip and easy to grip
- Handrail on both sides of the ramp along its entire length
- at a height of 85–90 cm, securely graspable
- **Handrails are not continued horizontally for 30 cm at both ends of the ramp**

ENTRANCE AND RECEPTION

- The main entrance is the barrier-free entrance
- Entrance covered, free of obstacles
- **No tactile floor guidelines to the entrance**
- Check-in machine (reception only staffed until 11 a.m.): **not tactile, buttons not colour-contrasting**
- Vestibule: Hinged doors easy to open, **door closer**
- Glass door marked with contrasting markings
- Door handle stands out in contrast to adjacent components
- **Reception not tactilely locatable**
- **Information is not provided in tactile form**

INTERIOR AREA

- Audible alarm system present
- Clear passage heights of at least 210 cm guaranteed
- Furnishings that protrude more than 15 cm into the walking area are avoided
- **No tactile guidance system** throughout the hotel
- Indoor paths are free of obstacles
- Glass walls along the paths are clearly visible and marked with high-contrast markings
- Steps and ramps are marked with high-contrast markings
- Lighting is adequate and appropriate for the area of use
- Floor coverings stand out visually from other building components

LIFT

- **No tactile floor indicators**
- Push buttons are located in the immediate vicinity of the lift door
- **Push buttons (inside and outside) without raised lettering or Braille**
- **Push button for the building exit is not highlighted**
- Labelling of control buttons large enough
- **Pressing the buttons (inside and outside) is not audibly confirmed**
- Display at the lift (inside and outside) is large and easy to read
- **No acoustic signal when the lift arrives, no audible announcement in the lift**
- Handrail is present

STEPS

- Straight steps, at least 120 cm wide, at least 30 cm deep
- 17 cm high **(but not all steps are the same height)**
- No open or protruding slab steps
- Entrance and exit steps with contrasting colours on the front edge
- **Only 1 handrail, higher than standard (85 - 90 cm)**
- Handrail can be gripped securely
- **Handrail continues horizontally for at least 30 cm at both ends of the steps**
- **Free-standing ends of the handrails are not directed downwards or sideways**
- Handrails stand out clearly from the background
- **No tactile handrail information**
- Entrance and exit steps have contrasting colours on the front edge

ROOM NO. 20 (DOUBLE ROOM)

- **Door to the room not clearly perceptible**
- Door handle stands out in contrast to adjacent components
- No door closer, door free of obstacles
- Bathroom door handle clearly visible, no door closer
- No tactile labels attached
- The lever on the single-lever shower mixer points downwards to prevent injuries when leaning forward
- Emergency call system available next to the toilet, emergency call leads to reception (**however, this is only staffed until 11 a.m.**)
- Emergency call system visually contrasting, **not tactile**
- **Bathroom fittings do not stand out visually from their surroundings**
- **No acoustic alarm in the bathroom**

CATERING AREA

- Breakfast buffet, no service
- There is an outdoor dining area/open-air area

INFORMATION FOR HEARING-IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system at reception**
- No visible alarm system in the hotel
- Lift: pressing the buttons (inside and outside) is confirmed visually, emergency calls are also confirmed visually
- **Knocking on the door in the room is not perceptible by flashing signals and there is no deaf kit available**
- Teletext available
- Tables with glare-free lighting are also available in the breakfast room.

INFORMATION FOR PEOPLE WITH ALLERGIES

- No dust-prone carpets in the corridors
- Rooms are free of carpets and upholstered furniture, **but curtains are present**
- The dining area is free of dust-prone carpets, upholstered furniture and curtains.
- Options available for people with food allergies (gluten-free always, other options on request)
- Staff are knowledgeable about food ingredients, but are not trained by nutritionists

As of November 2025, all information provided without guarantee

Photos: Graz Tourismus – Harry Schiffer

Source: http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1638&tobj_id=3187