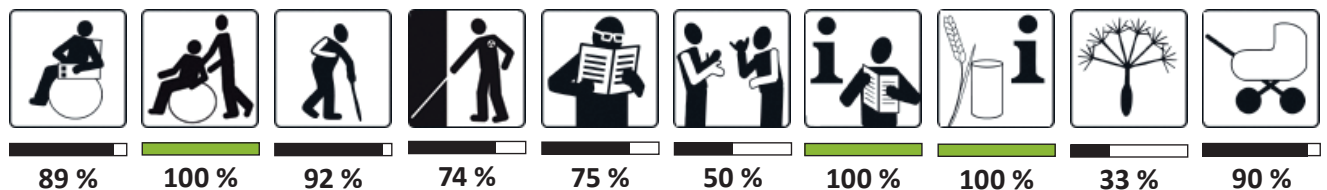




## IBIS BUDGET GRAZ CITY \*\*

Neubaugasse 11 (Lendplatz)  
 8020 Graz  
 T +43 316 764400  
 F +43 316 764400 25  
 h5107@accor.com  
[www.etaphotel.com](http://www.etaphotel.com)

**Reception opening hours:** weekdays from 6.30 to 11.00 hrs (Sundays and holidays 7.00 to 11.00 hrs) and 17.00 to 22.00 hrs. Outside these hours, check in with your credit card at the check-in machine.



Doesn't work doesn't exist, because the Etap Hotel team is always available to assist you! People with learning difficulties can count on the specially trained staff, who will be pleased to read out menus and explain things. It is also possible to get along well in this hotel without help, though. Information signs in large font and high-contrast markings are present throughout the building, and a folder with information about the city is also available in large font. Allergy sufferers can breathe easily thanks to the air conditioning with pollen filter. Wheelchair users with assistance will also appreciate the benefits of the hotel. The WCs in the hotel rooms are naturally accessible. A small detail on the side: the WC on the second floor is accessible to everyone and can be used by wheelchair users with assistance without any problems – even though it is not the required 80 cm wide, but just 70 cm.

**ACCESSIBILITY**

**Accessibility by public transport**

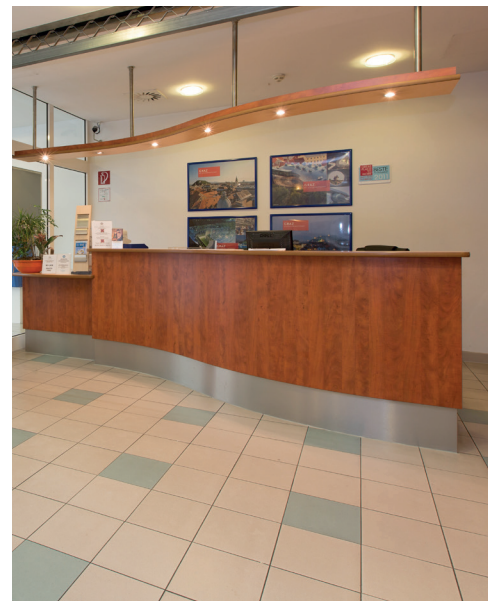
Please use the route planner of the Styria Public Transport Network (Verbundlinie Steiermark):  
<https://verkehrsauskunft.verbundlinie.at/>

**Parking/entrance area**

- Barriers open automatically, can be operated from a car and/or wheelchair
- Designated (signposted) disabled parking space near the accessible entrance
- Level surface with floor marking, at least 3.5 m width and 6.5 m length
- Corridor width mostly 150 cm, free of obstacles, level, suitable for wheelchairs, continuously illuminated, covered
- Automatic door with door opening button at 120 cm
- Door stops 1 cm
- Door width 100 cm
- Turning circle on both sides of the door of 150 cm

**ENTRANCE AREA**

- Accessible entrance = via underground car park and/or main entrance
- Main entrance covered, free of obstacles
- Level access via main entrance or lift from underground car park
- Automatic door, opens in advance, closes with a time delay
- Door opening button at 100 cm
- Door stops 0 cm
- Door width 160 cm
- Turning circle on both sides of the entrance door of 150 cm
- Reception area completely level
- Portable debit and/or credit card payment unit
- Height of reception counter 115 cm, staff helpful during registration
- Automatic check-in machine available, touch screen operating height up to 145 cm (outside reception opening hours someone is always available via emergency call)
- Reception/waiting area glare-free



Reception

**INTERIOR AREA**

- Signposting throughout, clearly visible and with high contrast
- Accessible facilities marked with symbols
- Passage level, carpet suitable for wheelchairs, free from obstacles
- Passage width 130 cm
- Sufficient lighting

**LIFT/STEPS**

**Lift**

- Step-free access
- Turning circle on entry and exit 150 cm
- Width of lift door 90 cm
- Automatic door opening, light barriers at max. 100 cm
- Lift car 125 x 208 cm, mirror on the wall of the lift opposite the exit
- Outside controls at 120 cm, inside at max. 114 cm
- Control buttons large, but not rich in contrast
- Handrail at 90 cm
- Audible signal when the lift arrives

**Steps**

- Handrails on both sides, can be held, rounded, handrail height 110 cm
- Open or recessed steps are avoided
- Straight stairs, depth 28 cm, height 17 cm, width 130 cm



Lift

**ROOMS**

- 1 accessible room
- Hinged door
- Turning circle on corridor side 150 cm, in room 125 cm
- Door handle at 100 cm, room entry code at 107 cm
- Door stops 0 cm
- Door width 90 cm
- Max. force required to open the door 25 Newtons (= 2.5 kg)
- Lateral distance on the door handle side to the nearest right-angled wall: at least 50 cm outside, 30 cm inside
- Carpet flooring suitable for wheelchairs
- Height of light switch 110 cm
- Coat hanger at 120 cm
- Light can be switched on and off from the bed
- Bed height 46 cm, no under-bed wheelchair access
- Turning circle before window 150, height of window handles 160 cm
- Passage widths in room 125 cm
- Turning circle to the side of the bed 125 cm
- TV with teletext
- No wardrobe available



Room with entrance to bathroom



Bathroom

**BATHROOM AREA/ACCESSIBLE TOILET**

**Door**

- Hinged door, opens to the outside, can be unlocked from the outside
- Height of door handle 105 cm
- No door stops
- Door width 90 cm
- Turning circle on both sides of the door of 180 cm
- Lateral distance on the door handle side to the nearest right-angled wall: at least 50 cm inside and outside
- Max. force required to open the door 25 Newtons (= 2.5 kg)

## WC

- Turning circle in front of WC 150 cm
- WC accessible from left, lateral space 120 cm
- WC height 46 cm
- Height of WC flusher 106 cm
- WC paper accessible when sitting
- Horizontal handrails on both sides, distance between them 69 cm, handrail folds upwards on access side

## Shower area

- Wheelchair-accessible shower without threshold, movement area 120 x 190 cm
- Horizontal handrails with upper edges 90 cm, vertical handrail 90–150 cm
- Height of shower seat 52 cm (mobile shower seat available on request), fixed installation, seat area 40 x 52 cm
- Height adjustable hose shower 90–150 cm
- No soap holder
- Emergency bell in the shower area, height 85–100 cm, max. 35 cm above the floor

## Washbasin

- Turning circle in front of the washbasin 180 cm
- Height of upper edge of washbasin 84 cm
- Free height under washbasin 75 cm
- Adjustable mirror
- Tap fittings with sensor
- Distance from centre axis of washbasin to adjacent wall surface 54 cm

## Additional info

- Emergency bell can be reached from the WC when sitting



WC in bathroom



## BREAKFAST ROOM

- Access without steps via lift, tiled floor
- Restaurant area free from carpets, upholstered furniture and curtains
- At least 90 cm space between the occupied chairs
- Table height 71 cm
- Glare-free lighting
- Menu plan in large (at least 14 pt.) and contrasting font, can be read out if required
- Clear width next to buffet – turning circle 150 cm
- Height of food service area/buffet 90 cm
- Buffet, service available
- Low-calorie offers
- Non-smoking



Breakfast room

## ADDITIONAL INFO

- Audible alarm system
- Guide dogs allowed
- Bunk bed in each room, 2 baby beds
- Nearest hospital within 10–15 km
- Allergy-sufferer friendly bed linen
- Smoking and non-smoking rooms
- High chair in the restaurant, space for pushchairs
- Food for allergy sufferers available on request
- Free wifi throughout the hotel

Validity: May 2012, errors and omissions excepted

Source: [http://www.cedos.at/de/Analysen-und-Ergebnisse/?xt=CEDOSCheckResults&xtMethod=showDataset&cat\\_id=859&tobj\\_id=2719](http://www.cedos.at/de/Analysen-und-Ergebnisse/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=859&tobj_id=2719)