

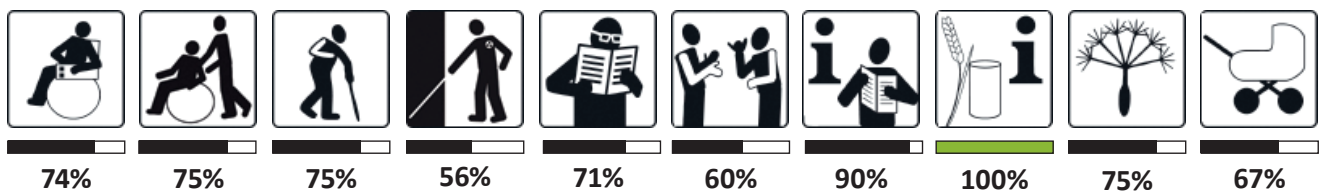


## OPER GRAZ

Kaiser-Josef-Platz 10

8010 Graz

T +43 316 8008

[oper@oper-graz.com](mailto:oper@oper-graz.com)
[www.oper-graz.at](http://www.oper-graz.at)


Experience the fascinating world of opera in Graz!

You can reach the inside of the building barrier-free via the side entrance using the lift.

However, access via the main entrance is also possible through the centre door.

What cannot always be made barrier-free from a structural point of view is made up for by the support of the staff: if you have any questions or concerns, please contact the staff. The audience service is very attentive and helpful.

There are 4 seats for wheelchair users in the rear audience area. There is also space for accompanying persons without wheelchairs.

There is also an inductive hearing system on the ground floor.

There are 4 barrier-free WCs in the main building (some of which are narrow) and 1 barrier-free WC in the "Studiobühne".

There are cloakrooms and bars on all floors of the main building, where gluten-free bread rolls can also be ordered in advance.

Numerous events with a focus on accessibility complete the programme: there are tours for visually and hearing impaired people, concerts for babies and parents, performances with audio description and dance classes for people with neurological difficulties. There is also a tactile model of the building in front of the opera house.

### Accessibility by public transport

Please use the route planner of Verbundlinie Steiermark:

<https://verkehrsankunft.verbundlinie.at/>

**Free travel:** The ticket for the opera is valid as a free ticket on all lines of the Styrian public transport network! The offer is valid from 3 hours before to 7 hours after the start of the performance. <https://www.buehnen-graz.com/freiefahrt/>

## General information

- Parking: Short-term parking zone (subject to charges Mon - Fri 9.00 - 20.00 & Sat until 9.00 - 13.00) around the opera house
- Opera car park (Opernring - Hamerlinggasse, open 00:00 - 24:00): direct access to the lift of the opera house; discount ticket available before the performance or during the interval at the counter to the left of the main entrance to the opera house
- Information on barrier-free offers can be found on the Internet and in the opera season programme
- There is a discount for people with disabilities, registered accompanying person, children and young people
- Concert introductions before each performance (questions can also be asked)
- One wheelchair can be borrowed free of charge (in the main building)
- There is a first aid room in the opera house.
- Doctor and company fire brigade are present at every performance
- An orientation map is available outside the building (at the porter's lodge under the glass bridge)
- **Barrier-free areas are only partially marked with a symbol**
- Assistance dogs are welcome (preferably with registration)
- Acoustic alarm, **but no visual alarm**
- Evacuation concept for people with disabilities in place; there are dedicated spaces for wheelchair users in the "Studiobühne" with emergency bell and intercom system
- Staff training courses to support people with disabilities are being planned

## INFORMATION FOR WHEELCHAIR USERS AND PEOPLE WITH REDUCED MOBILITY

### BARRIER-FREE PARKING SPACES IN THE OPERA CAR PARK

- Direct access to the lift of the opera house
- 4 disabled parking spaces on level 1
- marked with floor markings
- Largely on a level surface (**one space has a 3.5 % gradient**)
- at right angles to the carriageway, 340 cm wide
- 2 parking spaces next to each other: **no common exit area**
- Path to the lift at least 120 cm wide, **with 6.5 % gradient**, passage widths of 90 cm guaranteed
- Path easily accessible with a wheelchair, slip-resistant
- Doors towards the lift: 98 cm clearance, hinged door, **3 cm threshold** (on one side), door handle at standard height



Parking lots Operngarage

## **PATHS OUTSIDE AND ACCESS**

- Path at least 150 cm wide, suitable for wheelchairs (asphalt), cross slope max. 2%
- 3 steps, which can be bypassed via a flattened path (**gradient up to 13%**)
- **Not free of obstacles (2 folding bollards)**
- Access sufficiently lit, **not covered** (except from the underground car park)
- Direct access to the lift on the ground floor via the right-hand side entrance
- Accessibility by car possible, advance reservation required, car cannot be parked there

## **MAIN ENTRANCE**

- Covered entrance
- Of the 3 entrance doors, the centre one has no thresholds
- **Gradient of up to 10.4%**
- Vestibule: standard hinged doors, clearance 100 and 96 cm, **door closer**
- **Outer door very difficult to open**, inner door easy to open
- At least 150 cm manoeuvring space in front of the outer door, **only 134 cm in front of the inner door**
- side approach area of at least 50 cm next to the door handles on the opening and closing side of the doors
- **Door handles 130 cm high** (standard 85 - 110 cm)
- Dirt-trapping mat suitable for wheelchairs



Main entrance



Side entrance

## **BARRIER-FREE SIDE ENTRANCE (ON THE RIGHT)**

- Direct access to the lift
- **Not covered, gradient of up to 7.8%**
- No thresholds, free of obstacles



- Vestibule; manoeuvring space in front of the outer door at least 150 cm, **in front of the inner door only 117 cm**
- Outer door: automated hinged doors, open early and close with a time delay
- Swivelling area on the floor **not visually marked**
- Clearance 130, grating easily accessible with a wheelchair
- Inner door: swing door (locking device prevents swinging through), not automated, **very difficult to open**
- Double-leaf, 70 cm clear opening, no thresholds
- Lever handle at standard height (vertical handle bar and additional horizontal handle)
- Dirt-trapping mat easily accessible with a wheelchair

## LIFT

Accessible without thresholds via right-hand side entrance

- At least 150 x 150 cm manoeuvring space in front of entrance and exit
- Door clearance just under 90 cm, doors open automatically (light barriers at max. 100 cm height)
- Car size 150 x 135 cm
- No descending stairs in front of landing door
- Push buttons are located in the immediate vicinity of the lift door
- Emergency call and command buttons at standard height
- **Position indicator in car higher than 1.80 cm**
- Handrail available
- **No mirror opposite the lift door**



Lift

## BOX OFFICE

- Located in the foyer on the right (coming from the main entrance)
- **No lowered space, no under-desk wheelchair access**
- Visual and voice contact between person in wheelchair and contact person possible
- **Passageway at cash desk only 50 cm wide (due to railing)**, but sufficient space behind it
- **Price boards and information higher than 100 - 120 cm**
- credit card machine can be used at a height of 80 - 110 cm



Box office

## ENTRANCE HALL

### 3 steps in the foyer to the main staircase

- Straight, 300 cm wide, 35 cm deep
- Max. 16 cm high (**not all steps the same height**)
- Handrail on both sides at a height of 85 - 90 cm, **cannot be safely gripped (only 2 cm diameter)**
- **Handrails are not extended at both ends of the steps by at least 30 cm**
- **Steps protrude approx. 2.5 cm**

### Stair lift over these steps

- on the right-hand side (coming from the main entrance), steplessly accessible
- Can be unlocked with a Eurokey;
- At least 150 x 150 cm space for entry and exit
- Platform dimensions min. 80 x 100 cm
- Control elements at a height of 85 - 105 cm, wheel deflectors available
- Service staff is available at all times



Steps and stair lift

## MAIN STAIRCASE

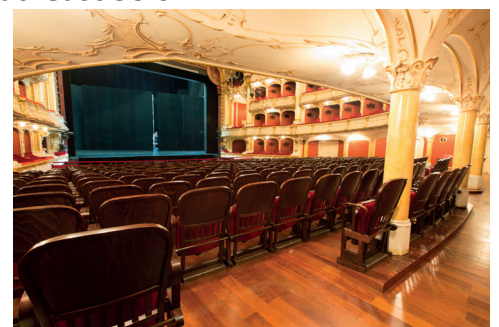
- Can be bypassed via lift
- Steps straight, max. 16 cm high, all steps the same height
- Up to 340 cm wide, 36 cm deep; **5 cm protruding**
- Landing after max. 20 steps
- Handrails on both sides (**but only from the 5th step**), **at a height of 100 cm** (standard 85 - 90 cm)
- Handrails continuous, **cannot be safely gripped**
- **Handrail at both ends of the stairs not extended by at least 30 cm**



Foyer and main staircase

## PATHS INSIDE

- Paths level, at least 120 cm wide, passage widths at least 90 cm
- Movement area with a diameter of at least 150 cm, at the end of the pathways
- Gradient of paths in the building max. 3% (**except access to wheelchair spaces up to 11%**)
- Easy to drive on with a wheelchair (even if carpets are present) and free of obstacles
- Signage well illuminated, usually in sufficiently large lettering
- **Reflections and reflections are not always avoided in labelling**



Wheelchair spaces

## MAIN STAGE

- 4 wheelchair spaces at the back of the stalls (near the barrier-free exit), **not labelled**
- 2 wheelchair spaces next to each other: **together 150 cm wide, 102 cm deep** (standard per space: min. 100 cm wide, min. 120 cm deep)
- Seats next to it possible for any accompanying persons
- 135 cm aisle width to the wheelchair spaces, **but no area 150 cm in diameter for turning around**
- Wheelchair spaces on a level surface, **but access with a gradient of up to 11%**, non-slip
- Horizontal viewing angle to the stage, but no clear view if front seats are occupied
- Seats at the edge of the rows with extended legroom (but without armrests)
- Although the balcony is accessible, for safety reasons wheelchairs cannot be used there.
- **The balcony boxes are not accessible.**
- The boxes in the upper tier are accessible, **but the doors are very narrow.** Wheelchairs can only be brought in if they are foldable and the user can briefly stand up from the wheelchair.

## BARRIER-FREE WCS

On the ground floor and on the balcony floor, there is a barrier-free WC in both the ladies' and men's toilets, i.e. a total of 4. The WCs on the ground floor were evaluated..

### LADIES' WC GROUND FLOOR

#### Access door to the WC

- Hinged door, 90 cm clearance, no threshold
- easy to open, **door closer**
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Side access area of at least 50 cm on both sides of the door next to the door handle (but with waste bins in the way on the outside)
- Door handles (no turning, knob or shell handle) at standard height (85 - 110 cm)



Ladies' WC ground floor

#### WC door

- Hinged door, 86 cm clearance, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- **Approach area of 200 x 128 cm** on the opening side of the door (standard min. 200 x 150 cm), **less than 150 x 120 cm on the closing side**
- On the opening side of the door next to the door handle, **lateral approach area of only 25 cm**, on the closing side at least 50 cm
- Door handles (no turning, knob or shell handle) at standard height (85 - 110 cm)
- Horizontal pull handle on the closing side



## WC

- **Movement area of 150 x 150 cm not possible in WC room, width only 127 cm**
- WC accessible from the right, **only 76 cm space on this side for approach** (standard min. 90 cm)
- At least 120 cm space in front of the toilet bowl for approaching
- Distance from the front edge of the WC to the rear wall 68 cm
- WC height 47 cm, **no back support available**
- Horizontal grab rails on both sides, hinged on both sides; easy to operate and securely fastened
- **No vertical grab rail**
- **Clear distance between grab rails 72 cm** (standard 65 - 70 cm)
- **Top edge of grab rails 72 cm** (standard 75 - 85 cm)
- **Grab rails do not protrude 15 cm beyond the front edge of the WC**
- Grab rails protrude max. 20 cm into the room when they are folded up
- Paper accessible from a seated position in the WC, flush at standard height
- Emergency bell available, emergency call leads to the porter
- **Emergency bell not accessible from the WC when seated, not accessible from the floor at a height of max. 35 cm above the floor**

## Washbasin (outside the WC room)

- 150 x 150 cm manoeuvring space in front of the washbasin
- under-washbasin wheelchair access (clear height 70 cm), accessible over a width of 100 cm
- upper edge 79 cm high, depth standard
- **No flat plaster siphon, siphon not made of plastic or protected with porcelain**
- Single-lever tap, distance of the tap to the front edge of the washbasin 20 - 35 cm

## Other

- Mirror usable for wheelchair users (lower edge at 90 cm height)
- **Operating level of fittings (paper dispenser, soap dispenser etc.) higher than standard (80 - 110 cm), also coat hooks**
- Waste bin can be operated with one hand
- Disinfectant available

## GENTS WC ON GROUND FLOOR:

### Access door to WC

- Hinged door, 96 cm clearance, no threshold
- Easy to open, **door closer**
- Access area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side



Gents' WC ground floor

- Side access area of at least 50 cm on both sides of the door next to the door handle (but with waste bins in the way on the outside)
- Door handles (no turning, knob or shell handle) **at a height of 112 cm** (standard 85 - 110 cm)

### WC door

- Hinged door, 86 cm clearance, no threshold
- Easy to open, no door closer
- Door opens outwards and can be unlocked from the outside in an emergency
- 200 x 150 cm access area on the opening side of the door, **140 x 120 cm on the closing side** (standard min. 150 x 120 cm)
- 50 cm side access area next to the lever handle on the opening side of the door, **only 42 cm on the closing side**
- Door handles (no turning, knob or shell handle) at standard height (85 - 110 cm)



Gents' WC ground floor

### WC

- **Movement area of 150 x 150 cm not possible in the WC room, it is very narrow**
- WC accessible from the left, **only 78 cm space on this side for approach** (standard min. 90 cm)
- **Only 70 cm space in front of the toilet bowl for approaching** (standard min. 120 cm)
- Distance from the front edge of the WC to the rear wall 68 cm
- WC height complies with standard (46-48 cm), **no back support available**
- Horizontal grab rails on both sides, hinged on the approach side (easy to operate, **but not securely fastened**)
- Additional vertical grab rail
- **Clearance between grab rails 76 cm** (standard 65 - 70 cm)
- Upper edge of grab rails standard (75 - 85 cm)
- grab rails protrude 15 cm beyond the front edge of the WC
- Folding support handle protrudes max. 20 cm into the room when folded up
- Paper can be reached from the toilet while seated (located on the folding support handle), flush at standard height
- Emergency bell available (**difficult to recognise**), emergency call leads to the porter
- Emergency bell can be reached from the toilet while seated, **cannot be reached from the floor at a height of max. 35 cm above the floor**

### Washbasin (outside the WC room)

- **Movement space of 150 x 150 cm not guaranteed in front of the washbasin**, length only 140 cm
- under washbasin wheelchair access (clear height 70 cm), accessible over a width of 100 cm



- upper edge 80 cm high, depth standard
- **No flat plaster siphon, siphon not made of plastic or protected with porcelain**
- Single-lever tap, distance between tap and front edge of washbasin 20 - 35 cm

#### Other

- Mirror usable for wheelchair users (lower edge at 90 cm height)
- **Operating level of fittings (paper dispenser, soap dispenser etc.) higher than standard (80 - 110 cm), Coat hooks at a height of 126 cm**
- Waste bin can be operated with one hand

#### CLOAKROOM AND BAR (GROUND FLOOR)

- Cloakroom and bar accessible without thresholds
- Sufficiently dimensioned shelves available in the cloakroom, at a height of 96 cm (standard max. 85 cm)
- Cloakroom always staffed during performances, staff accept wardrobe
- **No lowered space at bar with max. height of 85 cm, no under-desk wheelchair access**
- At least 150 x 150 cm manoeuvring space in front of bar
- Seating available, **without backrest and armrests (bar stool), seat 61 cm high** (standard 46 - 50 cm)



Cloakroom

#### **“STUDIOBÜHNE” (ENTRANCE GIRARDIGASSE 1C)**

##### ACCESS AND ENTRANCE

- Path at least 150 cm wide and without thresholds, **not covered**
- **Path not free of obstacles**; easily accessible with a wheelchair (mostly asphalt)
- **Longitudinal gradient up to 7%**, transverse gradient max. 2%
- **The main entrance is not barrier-free!**
- Side entrance is barrier-free (accompanied by service staff)
- Entrance free of obstacles, **not covered**
- Clear width of entrance door at least 90 cm, without thresholds
- Automated hinged door, opens early and closes with a time delay
- Door opening button at a height of 1 m
- Approach area of at least 200 x 150 cm on the opening side of the door, at least 150 x 120 cm on the closing side
- Dirt-trapping mat or grating suitable for wheelchairs



Entrance Studiobühne

## CASH DESK & CLOAKROOM

- Accessible without thresholds, barrier-free use
- Sufficient space in front of the counter
- Lowered space 90 cm high, **no under-desk wheelchair access**
- credit card machine can be used at a height of 80 - 110 cm
- Cloakroom with staff
- **Not sufficiently dimensioned storage space available**

## PATHS INSIDE

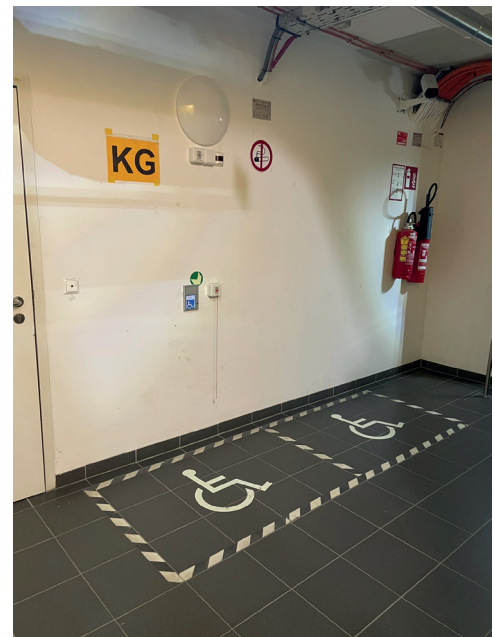
- Stairs to the basement to the Studiobühne can be bypassed with a lift
- Paths inside with gradient of up to 6%
- Path at least 120 cm wide, at the end of the path and when changing direction movement area at least 150 cm in diameter
- Path free of obstacles
- There are 2 designated spaces for wheelchair users with emergency bell and intercom system



Cloakroom

## LIFT (TO THE STUDIOBÜHNE IN THE BASEMENT)

- Accessible without thresholds
- At least 150 x 150 cm manoeuvring space in front of entrance and exit
- Door clearance 90 cm, doors open automatically
- Car size min. 110 x 140 cm
- No descending stairs in front of landing door
- Push buttons are located in the immediate vicinity of the lift door
- Emergency call and command buttons at standard height
- **Position indicator in the lift car higher than 1.80 cm**
- Handrail available
- **No mirror opposite the lift door**



Emergency spaces for wheelchair users

## STAIRS (TO THE STUDIOBÜHNE IN THE BASEMENT)

- Can be bypassed via lift
- Steps straight, **18.5 cm high** (standard max. 16 cm), all steps the same height
- 182 cm wide, **27.5 cm deep** (standard min. 30 cm deep)
- Handrails on both sides, **103 cm high** (standard 85 - 90 cm)
- Continuous handrails, can be safely gripped
- One of the handrails is extended by at least 30 cm at both ends of the stairs

## BARRIER-FREE WC STUDIOBÜHNE

- Separately arranged (unisex)
- Movement space in the WC room of at least 150 x 150 cm guaranteed

### WC door

- Automated sliding door, 80 cm clearance, no threshold
- Opens early and closes with a time delay
- Door opening button at a height of 90 cm

### WC

- WC accessible from the right, 120 cm space on this side for approach
- At least 120 cm space in front of the WC bowl for approaching
- Distance from the front edge of the WC to the rear wall 68 cm
- WC height 46 cm, **no back support available**
- Horizontal grab rails on both sides, hinged on the approach side (easy to operate, securely fastened)
- Additional vertical grab rail
- Clearance between the grab rails standard (65 - 70 cm)
- Top edge of horizontal grab rail 75 cm
- **Only the right grab rail protrudes 15 cm beyond the front edge of the WC**
- Folding support handle protrudes max. 20 cm into the room when folded up
- Paper can be reached from the toilet while seated (located on the folding support handle)
- Flush at standard height, accessible from a seated position in the WC
- Emergency bell available, emergency call leads to the porter
- Emergency bell accessible from the toilet while seated, accessible from the floor at a maximum height of 35 cm above the floor



Barrier-free WC Studiobühne

### Washbasin

- Movement space of at least 150 x 150 cm guaranteed in front of the washbasin
- under-washbasin wheelchair access (clear height 70 cm), accessible over a width of 100 cm
- upper edge 84 cm high, **shorter depth than standard**
- Flat plaster siphon, siphon made of plastic or protected with porcelain
- Single-lever tap, distance between tap and front edge of washbasin 20 - 35 cm

### Other

- Mirror usable for wheelchair users (lower edge at 90 cm height)
- Operating level of equipment (paper dispenser, soap dispenser etc.) at standard height (80 - 110 cm)
- Waste bin can be operated with one hand



## INFORMATION FOR BLIND AND VISUALLY IMPAIRED PEOPLE

### PATHS OUTSIDE AND ACCESS

- **Not free of obstacles (2 folding bollards)**
- Bollards are 90 cm high
- Access sufficiently lit, **not covered** (except from the underground car park)
- Direct access to the lift on the ground floor via the right-hand side entrance
- Accessibility by car possible, advance reservation required, car cannot be parked there
- **No tactile floor guidance system**
- Walkway boundaries are easily recognisable with a white cane
- There is a tactile model of the building in front of the opera house.



Tactile model

### MAIN ENTRANCE

- **No tactile floor guidelines**
- Covered, free of obstacles
- Vestibule: standard hinged doors, **door closers**
- **Outer door very difficult to open**, inner door easy to open
- **Door handles higher than standard** (130 cm instead of 85 - 110 cm), stand out in contrast to other components

### BARRIER-FREE SIDE ENTRANCE (RIGHT)

- Direct access to the lift
- **No tactile floor guidelines**
- **Not covered**, free of obstacles
- Vestibule: Outer door: automated hinged doors, open early and close with a time delay
- **Swivelling area on the floor not visually marked, no tactile attention field on the opening side of the door**
- Inner door: swing door (closing device prevents swing-through), not automated, **very difficult to open**
- Lever handle at standard height (vertical handle bar and additional horizontal handle), contrasts with neighbouring components

## LIFT

- Steplessly accessible via the right-hand side entrance
- Labelling of the operating buttons **quite small**, but displays are easy to read
- **No tactile floor labelling**
- Push buttons are located in the immediate vicinity of the lift door
- Push buttons inside and outside **not with raised lettering**, but inside in Braille
- **Push button for building exit not highlighted**
- **Pressing the push buttons is not audibly confirmed**
- Audible signal when the lift arrives at the stop
- No audible announcement in the lift

## BOX OFFICE

- Located in the foyer on the right (coming from the main entrance)
- **Not tactilely locatable**
- stands out in contrast to its surroundings
- **Not sufficiently illuminated**
- **Price boards and information not in large enough print**

## ENTRANCE HALL

### 3 steps in the foyer to the main staircase

- Straight, 300 cm wide, 35 cm deep
- Max. 16 cm high (**not all steps the same height**)
- Handrail on both sides at a height of 85 - 90 cm, **cannot be safely gripped (only 2 cm diameter)**
- **Handrails are not extended at both ends of the steps by at least 30 cm**
- Handrails stand out from the background in high contrast
- **Steps protrude approx. 2.5 cm**
- **Steps not designed with high contrast**

## INDOOR AREA

- Clear heights of at least 210 cm guaranteed, even under projecting elements such as signs
- Lighting sufficient and appropriate to the area of use
- Floor coverings stand out visually in contrast to other components
- **Labelling/floor markings not tactile**
- Signage: well-lit, **not high-contrast, reflections not avoided**
- Cloakroom with staff

## MAIN STAIRS

- Steps straight, max. 16 cm high, all steps the same height
- up to 340 cm wide, 36 cm deep; **5 cm protruding**
- Landing after max. 20 steps
- Handrails on both sides (**but only from the 5th step**), at a height of **100 cm** (standard 85 - 90 cm)
- Handrails continuous, **cannot be safely gripped**
- **Handrail at both ends of the stairs not extended by at least 30 cm**
- Handrails stand out from the background in high contrast
- **Entrance and exit steps not designed in contrasting colours**

## MAIN STAGE

- **No tactile access**
- Auditorium lit evenly and without glare
- audible information during the performance, e.g. interval chime, announcements, etc. These are easily recognisable.

## BARRIER-FREE WCS

On the ground floor and on the balcony floor, there is a barrier-free WC in both the ladies' and men's toilets, i.e. 4 in total. Only the WCs on the ground floor were evaluated.

- **No tactile floor guidelines**

### Door to WC

- clearly perceptible
- Hinged door, easy to open, **door closer**
- Door handle slightly higher than standard, stands out in contrast to other components
- **Not free of obstacles (waste bin, umbrella stand)**

### WC door

- Hinged door, easy to open, no door closer
- Door handle at standard height, contrasts with neighbouring components
- WC door opens outwards, can be unlocked from the outside in an emergency

### WC

- Emergency bell available, leads to porter; **not tactilely detectable and not visually contrasting in every WC**
- Emergency bell in the men's WC can be reached from a seated position from the WC, **not in the ladies' WC**
- **Equipment items do not stand out visually in contrast to their surroundings**



## **STUDIOBÜHNE (ENTRANCE GIRARDIGASSE 1C)**

### **ACCESS AND ENTRANCE**

- **Path not covered, not free of obstacles**
- Walkway boundaries easily recognisable with a white cane
- **No tactile floor guidance system to the entrance**
- Path illuminated throughout
- **The main entrance is not barrier-free!**
- Side entrance is barrier-free (accompanied by public service)
- Entrance free of obstacles, **not covered**
- Automated hinged door, opens early and closes with a time delay
- Glass door, **not sufficiently marked**, door opening side labelled
- Door opening button at a height of 1 metre
- **Swivelling area on the floor neither visually nor tactilely marked**

### **BOX OFFICE & CLOAKROOM**

- **Not tactilely locatable**
- Counter stands out visually in contrast to its surroundings
- Glare-free and illuminated according to the area of use
- Cloakroom with staff

### **PATHS INSIDE**

- Stairs to the basement can be bypassed with a lift
- Path free of obstacles
- Clear passage heights of 210 cm guaranteed

### **LIFT (TO THE STAGE IN BASEMENT)**

- **No tactile floor labelling**
- Push buttons are located in the immediate vicinity of the lift door
- Push buttons with raised lettering only on the inside (also in Braille)
- Push button for building exit highlighted
- Labelling of the operating buttons is large enough on the inside, display on the lift is easy to read
- **Pressing the push buttons is not audibly confirmed**
- Audible signal when the lift arrives at the stop
- Audible announcement in the lift

## STAIRS (TO THE STAGE IN THE BASEMENT)

- Steps straight, **18.5 cm high** (standard max. 16 cm), all steps the same height
- 182 cm wide, **27.5 cm deep** (standard min. 30 cm deep)
- Handrails on both sides, **103 cm high** (standard 85 - 90 cm)
- stand out from the background in high contrast
- Continuous handrails, safe to grasp
- One of the handrails is extended by at least 30 cm at both ends of the staircase
- freely projecting ends of the handrails are extended downwards or sideways
- **Entrance and exit steps not marked in contrasting colours**

## BARRIER-FREE WC STUDIOBÜHNE

- arranged separately (unisex)

### WC door

- Automated sliding door, 80 cm clearance
- Opens early and closes with a time delay
- Door opening button at 90 cm height

### WC

- Emergency bell available, emergency call leads to porter;
- Emergency bell has a visually contrasting design, **cannot be detected tactilely**
- Emergency bell can be reached from the WC while seated, and can be reached from the floor at a maximum height of 35 cm above the floor
- **Equipment items do not stand out visually in contrast to the surroundings**

## INFORMATION FOR HEARING IMPAIRED AND DEAF PEOPLE

- **No inductive hearing system at the box office**
- On the ground floor of the main stage, people with hearing impairments can use the 'Tourguide' system from Sennheiser. Please ask the service staff for headphones before the start of the performance!
- **No induction system or mobile hearing system at the "Studiobühne" stage.**
- Depending on the production, there are often performances with surtitles in the opera house (**not in the Studiobühne**)
- Attention is paid to room acoustics in the auditoriums
- Lift foyer and studio stage: pressing the push buttons (inside and outside) and the emergency call is visibly confirmed
- **No visual alarm**

## INFORMATION FOR ALLERGY SUFFERERS

- **Dust-prone carpets and upholstered furniture present in the opera house**
- No carpets in the Stuidbühne
- The bar also caters for people with food allergies (gluten-free bread rolls can be ordered in advance)

As at December 2024. All information without guarantee.

Source: [http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat\\_id=1607&tobj\\_id=2768](http://www.bereit-fuer-barrierefreiheit.eu/de/Betriebe/?xt=CEDOSCheckResults&xtMethod=showDataset&cat_id=1607&tobj_id=2768)

Photos: Graz Tourismus - Harry Schiffer und Bühnen Graz